



Isca Outdoor

01392 494053

mail@iscaoutdoor.co.uk

www.iscaoutdoor.co.uk

Terms and Conditions

A deposit of at least £30.00 for each booking is payable to Isca Outdoor in advance. This deposit is strictly non refundable. No activity shall be considered booked until the deposit has been paid. Therefore, to secure your chosen activity dates the deposit must be paid promptly by either online payment, card or bank transfer.

The balance of the fee must be paid on arrival at the activity by either cash or card.

Short Notice Bookings (14 days or less)

If bookings are made at short notice (14 days or less), payment must be made in full and in advance. The time limit for payment for short notice bookings will be set subject to agreement. If the payment is not received, in full, the activity will not go ahead.

Cancellations

Any person or persons who wish to cancel their booking must do so with at least two weeks notice before the date of the first day of the booked activity. Such intention to cancel must be communicated directly to a representative of Isca Outdoor and confirmed in writing.

If such notice is not provided the person or persons who made the booking will still be liable to pay the full amount of the session.

If an intention to cancel has been communicated with more than two weeks notice the deposit will be retained and the activity or activities can be rescheduled for a mutually agreeable time for both of the parties.

Group Bookings

The number of participants in any group session must be confirmed in advance. Any alterations to the number of participants must be communicated to Isca Outdoor with at least two weeks notice. In the event that a booking has been made for an agreed number of participants and less than this number attend the session, the invoice amount for the agreed number will be payable in full.

Cancellation Unforeseen Circumstances

In the unlikely event cancellation is required due to adverse weather conditions or any other unforeseen circumstances an alternative date shall be made for the activity to go ahead at a mutually agreeable time. In the event of cancellation Isca Outdoor will not be liable for any costs incurred by any participants, such as travel or accommodation.